

Feedback



What is a Feedback– If you aren't happy with our services, or think that we can do something better you can tell us.



Or you may be really happy with the service Community Living Australia has given you



This is called feedback.

How can you give us feedback – There is a form on our website www.claust.com.au, or call our office 8536 5888



Do I have to tell you who I am when I offer feedback.

No you don't have to identify yourself however it might help us fix the problem if we know who you are.



What does Community Living Australia do with your feedback?

- talk to you about your feedback
- try to fix the problem for you as quickly as possible



What can you do if you if you don't like what we have done with your feedback?

You can contact the Health and Community Services Complaints Commissioner South Australia 1800 232 007

